

Organisation
REIGATE AND BANSTEAD BOROUGH COUNCIL
Representative
BERNADETTE FRAYNE COMMUNITY SAFETY OFFICER (Apologies from Debbie Stitt, Community Safety Manager)
What role does your organisation play in improving community safety?
<p><i>The Borough Council plays a key role by</i></p> <ul style="list-style-type: none"> i) Ensuring the CDRP conforms to all current and emerging legislation. ii) Ensuring the CDRP allocates its Government budget appropriately and according to statutory requirements. iii) Compiling and editing the statutory Community Safety Plan 2008-2011 and annual CDRP Strategic Assessment, to identify the key priorities to be addressed in the subsequent year iv) Chairing the monthly CIAG meeting which addresses antisocial behaviour v) Providing advice on Community Safety matters to CDRP colleagues vi) Developing and maintaining 114 live-linked CCTV cameras across the Borough, monitored and the recently upgraded CCTV Control Room at Reigate Police Station. <p><i>Joint Enforcement:</i></p> <p>The Borough Council restructured in April 09 to provide a better joined-up service to tackle “enforcement”. This ranges from education / heightening awareness, to warnings and actual enforcement through to Fixed Penalty Notices (FPNs) and other sanctions. The new unit, Community Safety and Environmental Health, incorporates the following services:</p> <ul style="list-style-type: none"> i) Community Wardens who act as extra eyes and ears for the local police and work closely with neighbourhood police constables (responsible for placement of the CDRP mobile CCTV cameras through the Joint Action Group, and removal of graffiti, abandoned vehicles, flytipping and litter ii) Love Where You Live Officer, who delivers an educational programme of activities through-out the year, including Litter-Free School Awards, Spring Cleans and Tidy-up Campaigns with residents iii) Dog Warden, who deals with stray dogs but also increases awareness around dog-fouling

Other RBBC roles:

- i) **Environmental Health:** Licensing of premises, private hire vehicles, noise complaints and pest control
- ii) **Neighbourhood services:** Removal of graffiti, abandoned vehicles, flytipping, litter and dog faeces.
- iii) **Leisure services:** Provision of activities for young people, in particular the CIAG diversionary scheme, with a programme of developmental activities for more challenging young people
- iv) **Community Liaison:** Engagement with residents through Local Community Action Plans (LCAPS) to identify issues of concern, and plays a key role in new standard Neighbourhood Panels, chaired by local councillors
- v) **Homelessness Service:** Identifies accommodation for those finding themselves homeless through no fault of their own.

What successes have been achieved in 2008/09 by your organisation, either individually or in partnership with other organisations?

- i) **Increased joint working with Surrey Police:** The Borough has trained the Police PCSOs (Police Community Support Officers) to issue Fixed Penalty notices for litter and dog-fouling. Joint sweeps have been held in Redhill Town Centre and these will continue across the Borough in the future.
The Council Licensing team has carried out a number of joint late night visits to licensed premises to ensure licensing conditions are being met.
- ii) **Launch of Redhill Street Pastors:** Supported local Redhill churches in development of scheme and jointly with Surrey Police, are providing localised training and awareness raising
- iii) **Opening of Street Drinkers drop-in at Salvation Army Centre:** Identified the need for provision away to reduce impact on town centre. Liaised with local Captain to open twice a week providing hot lunch and access to support services, including CDRP funded Drug and Alcohol Outreach Worker.
- iv) **Opening of MUGA at Hooley Rec** through LCAP process
- v) **Installation of Youth Shelter near Portland Drive** in association with Raven Housing Trust
- vi) **Funding secured for CCTV scheme at Nork Way** to tackle antisocial behaviour. This included gaining agreement from local traders to contribute.

- vii) **Relocation of CCTV camera to mound inside Memorial Park** to gain improved visibility during summer months
- viii) **Re-introduction of the Banstead – Nork Dispersal Area** in association with Surrey Police
- ix) **CIAG Summer Diversion Scheme 08:** Ran for 4 weeks and included football, fishing, and mountain boarding (open to all) and for young women only dance, a visit to a fashions museum and the opportunity to record a CD. Run in association with Surrey Youth Development Service
- x) **Established Safer School Parking Group** to address the numerous concerns from parents and residents concerning emergency access and danger to pedestrians.
In association with Redhill and Reigate Schools Confederation Manager, ran a pilot project at Sandcross School to highlight dangers, and follow up by initial warnings and subsequent Parking Enforcement tickets to reduce the problem
- xi) **Piloted Reigate Youth Café** at Starbucks to address issue of large groups of young people gathering outside Morrisons. In parallel, with Surrey YDS, encouraged opening of Sovereign Youth Centre at same time to reduce numbers.
- xii) **Supported opening of Merstham Youth Café** lead by Merstham Community Development worker, in conjunction with Merstham Football Club.
- xiii) **Chaired the Safety Advisory Group for the Redhill Islamic Centre Procession**, in partnership with Surrey Police, to celebrate the birth of the prophet. The event was successful and there were no public safety incidents.
- xiv) **Co-location of Surrey Police on the Town Hall site** has led to closer working relations across a wide range of services and enhanced partnership delivery.

Have there been any barriers to improving Community Safety in Reigate and Banstead?

How can the Local Committee Members assist in overcoming these?

A reduction in central Government funding to CDRPs in 08-09 has meant an increasing reliance on CDRP partner funding.

Ongoing support from elected members both in terms of approving ongoing ring-fenced funding, and consideration of community safety and crime-reduction projects when allocating Councillor allowances would be valuable.

Concerns remain about the viability of sustainable funding for East Surrey Domestic Abuse Services (ESDAS) who provide an outstanding service across East Surrey

What are your organisation's aspirations for improving community safety over the next 2 years?

The new approach to joint enforcement is expected to provide better joined – up working both internally and with partners. This approach will span awareness raising & prevention through to prosecution and will be used as a focus to meet the requirements of the National Indicators, Community Plan and RBBC Corporate Plan.